

Restore from CrashPlan PROe Backup

Requirements:

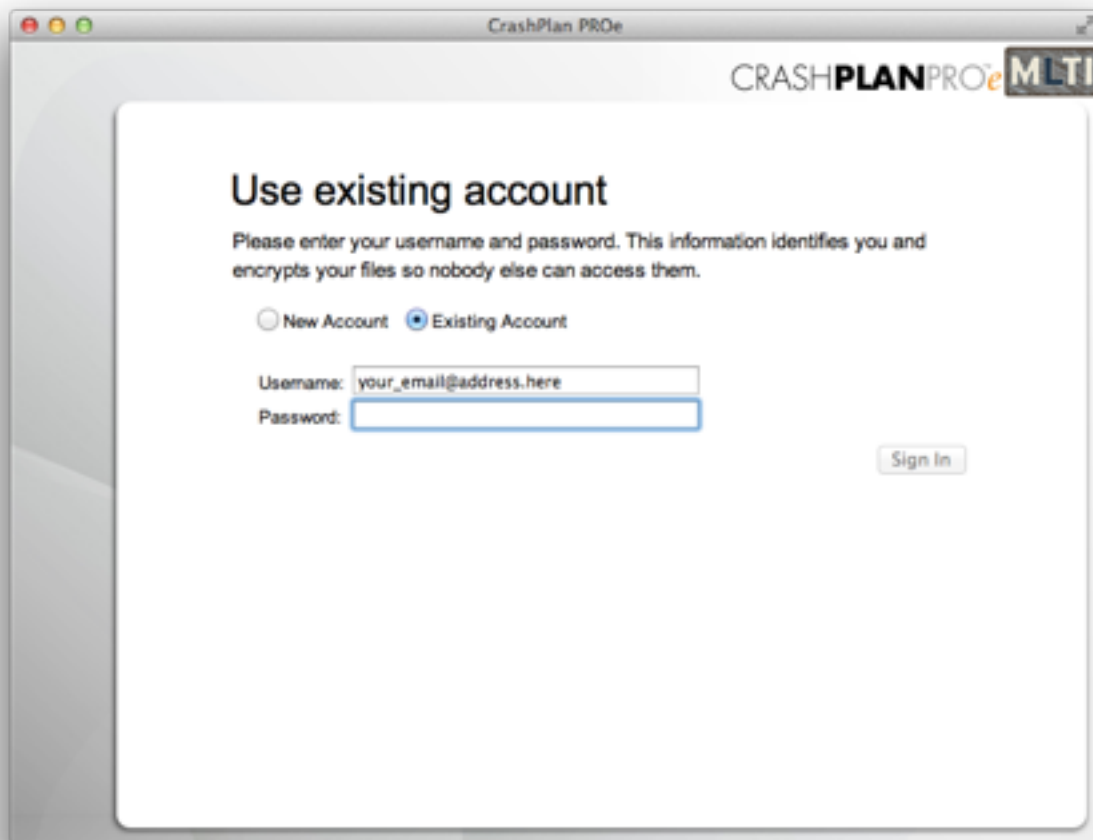
MLTI IV MacBook Air

Active connection to public internet.

This document describes the process to restore files from CrashPlan PROe backup after using Recovery on an MLTI IV MacBook Air.

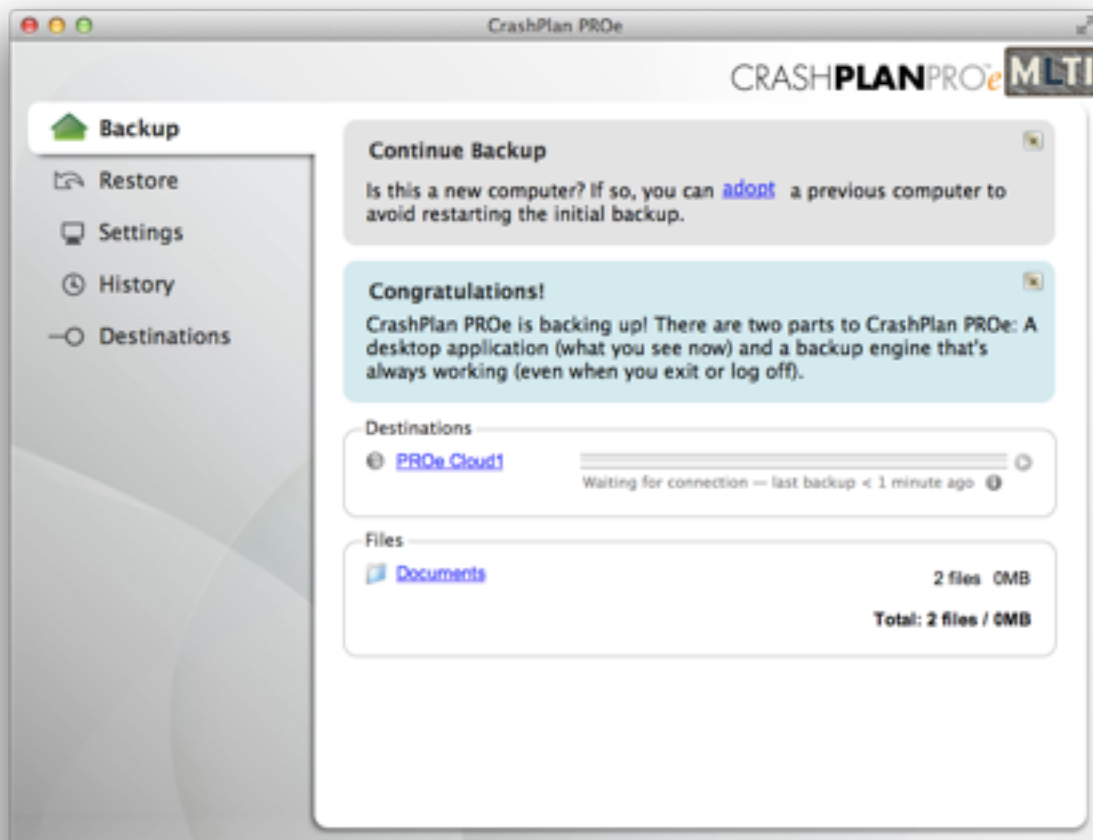
If you require additional assistance, please contact the MLTI AppleCare Help Desk at (800) 919-2775 pin 4MLTI, or <http://www.info.apple.com/mlti/>

Step One: Launch CrashPlan PROe

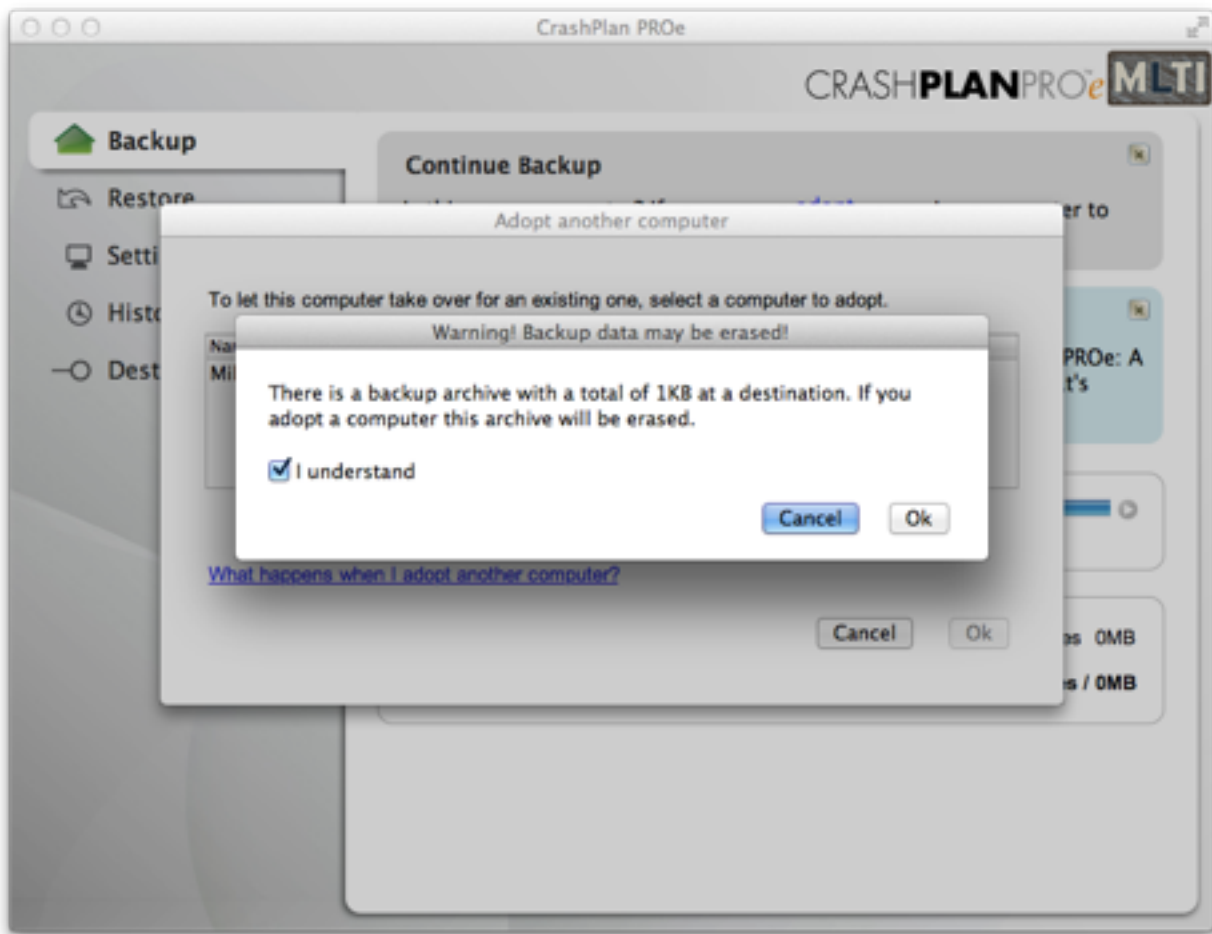


Select 'Existing Account' and sign in using your CrashPlan PROe credentials

Step Two: Select 'adopt' to connect the recovered MacBook Air to the prior backup.

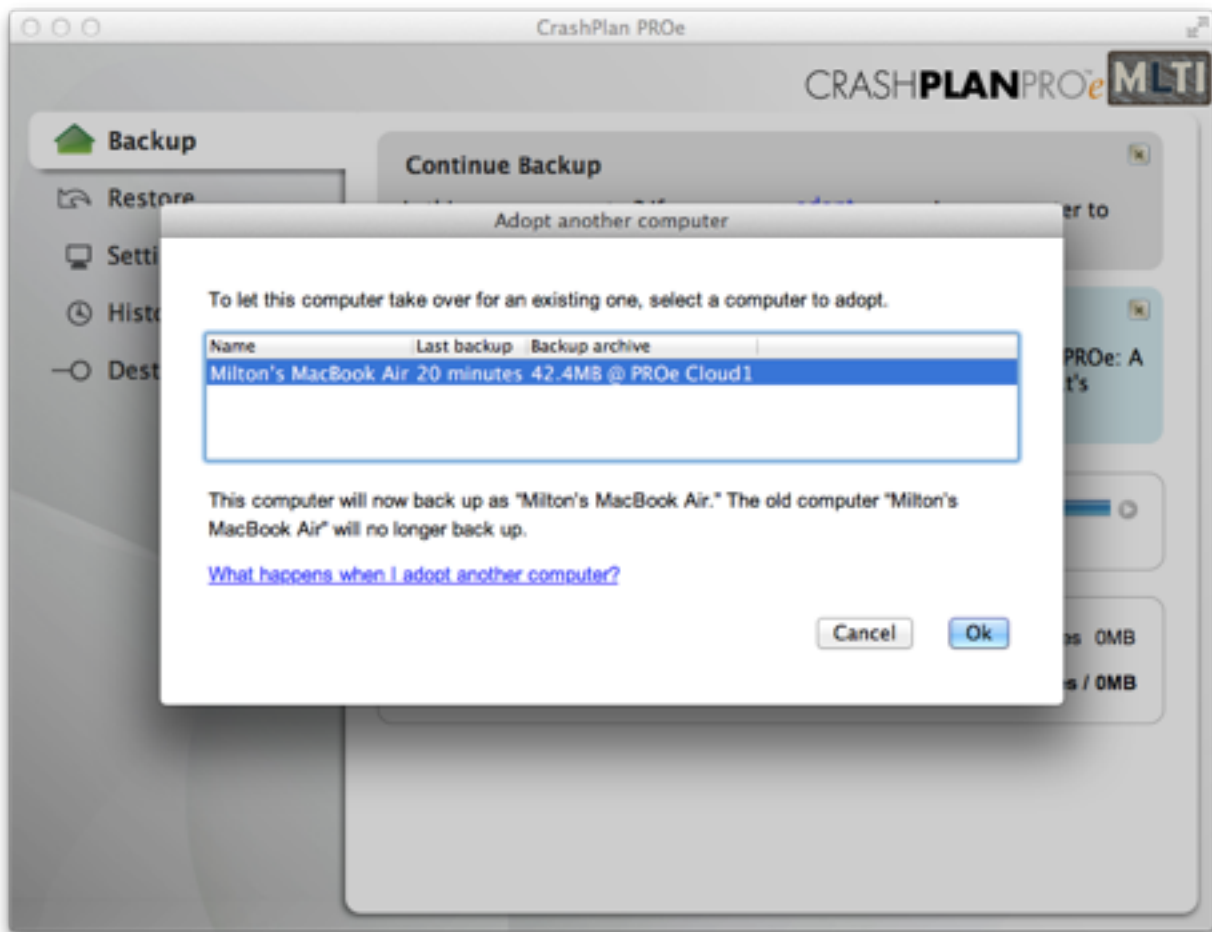


Step Three: Acknowledge warning dialog.

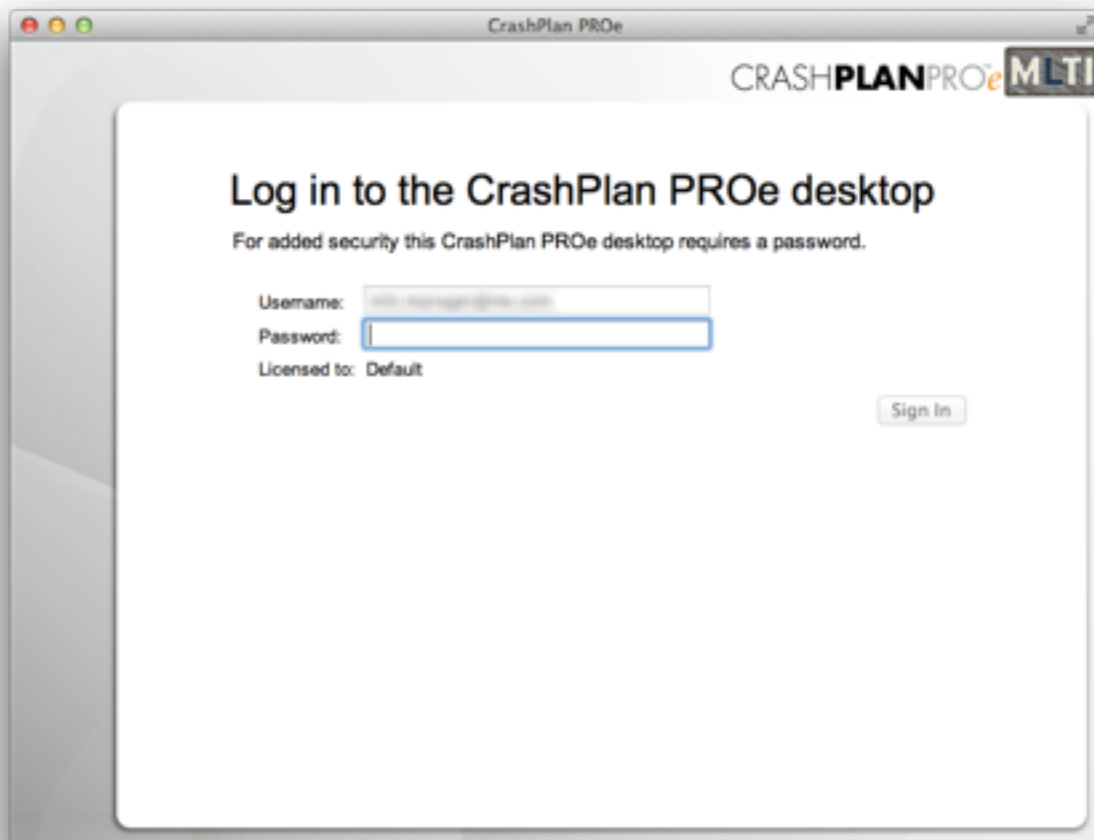


This alert dialog is normal. CrashPlan PROe is informing you that adopting a prior backup will erase the backup created immediately after signing into CrashPlan PROe. This should be negligible (1k in this example) as there are no files in Documents immediately after re-imaging using Recovery.

Step Four: Select the prior backup.



Step Five: Authenticate using CrashPlan PROe credentials.



The image shows a screenshot of a macOS-style window titled "CrashPlan PROe". The window has a light gray title bar with standard red, yellow, and green window control buttons on the left. The main content area is white and features the "CRASHPLANPROe" logo in the top right corner, with "MLTI" in a dark box to its right. The text "Log in to the CrashPlan PROe desktop" is centered in a large, bold font. Below this, a smaller line of text states: "For added security this CrashPlan PROe desktop requires a password." The login form consists of three fields: "Username:" with a text input field containing "admin@crashplanpro.com", "Password:" with an empty text input field, and "Licensed to: Default". A "Sign In" button is located to the right of the password field.

CrashPlan PROe

CRASHPLANPROe MLTI

Log in to the CrashPlan PROe desktop

For added security this CrashPlan PROe desktop requires a password.

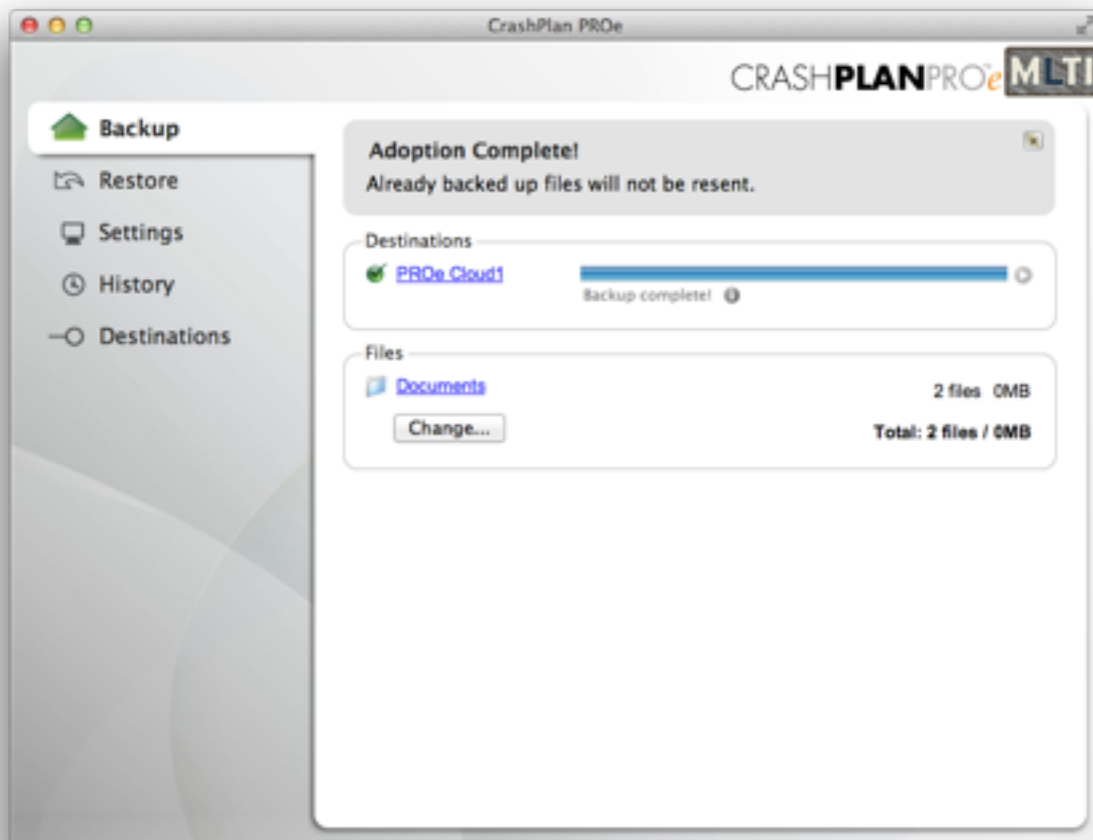
Username:

Password:

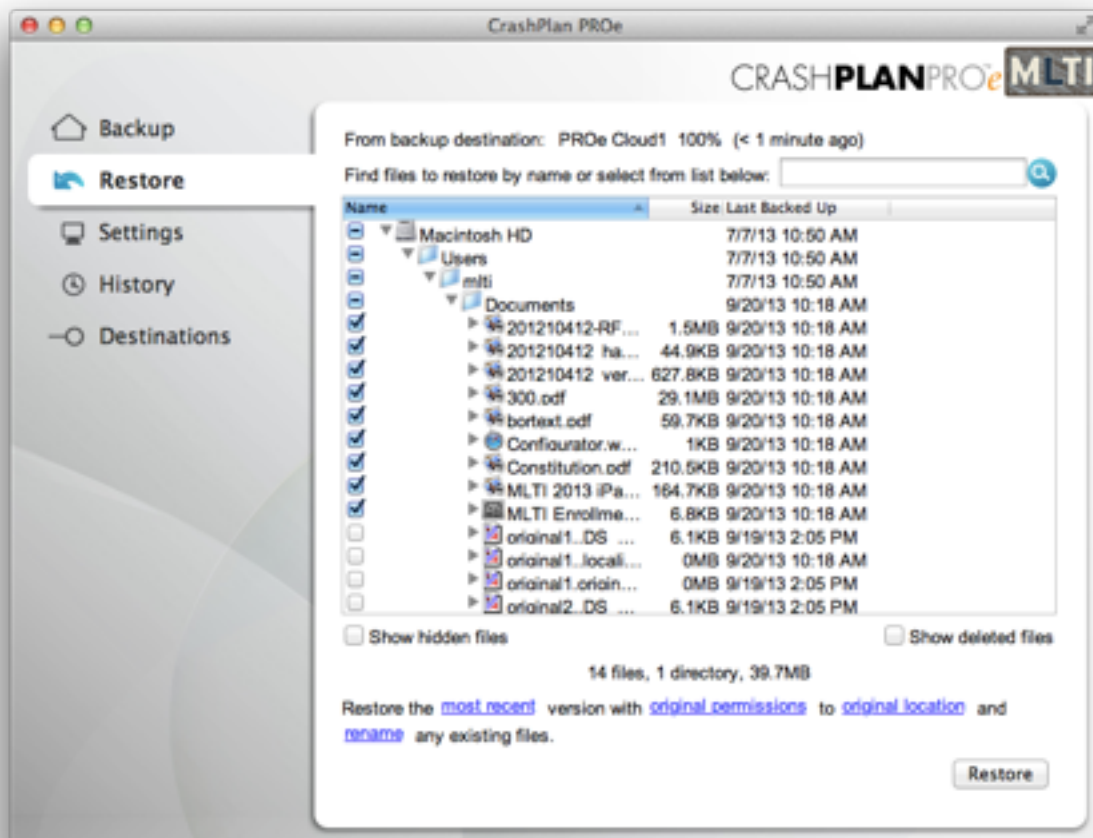
Licensed to: Default

Sign In

Step Six: CrashPlan PROe is now successfully configured.



Step Seven: Select the 'Restore' tab, select files to be restored and click 'Restore.'



Optional: Files can be redirected to Desktop, or an alternate location.

Step Eight: CrashPlan PROe will restore files to selected destination.

